

Sheila Stoeller



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From: Cheri Stensland [golfquilts@juno.com]
Sent: Thursday, April 30, 2009 11:32 PM
To: Mayes-WebEmail

ORIGINAL

I attended the meeting this evening in Bullhead City. I did not speak as I have difficulty walking and knew it would be a problem to get as far as the speaking podium.

I feel strongly that we are paying too much already for our sewer service. For American Water to request an additional \$40 per month is beyond ridiculous.

We live in AZ less than 6 months each year yet we pay nearly \$600 per year for our sewer. We live in WA for just over 6 months each year. There we pay \$350 for the entire year for sewer AND WATER. Sometimes it is a bit more if we use excess water. But the most we have ever paid in excess fees for water is about \$20 per year.

As was pointed out in the meeting this evening, Bullhead residents pay about \$29 per month for sewer and the Indians pay even less than that. Both of these areas border Fort Mohave. Where is the fairness in this situation?

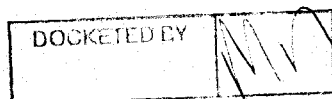
I was also very disappointed and angered that the meeting was not published locally. I was called Wednesday afternoon by a friend who happened to subscribe to the Arizona Republic. Otherwise, I would not have been at the meeting. I told several friends who all attended. They stated they would not have known about the meeting had I not told them. In fairness, there was a very brief article in the local paper today announcing the meeting.

In fairness to those impacted by utility bills, the notice should be in the paper daily for a week prior to the meeting. Additionally, it should be on the utility bill - in large print. Had more local people known about this meeting, I feel certain at least 80% of those impacted would have been present. Many snowbirds have already left for the summer. This also had an impact on the number of persons present. But the primary reason was the total lack of publicity. I believe this was a violation of the requirement to publish meetings in a local newspaper. I realize this is not specifically your fault, but where does the buck stop?

Cheri Stensland

Arizona Corporation Commission
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